



Dear Valued Customer / Supplier / Stakeholder,

The New Hoong Fatt Group, which includes the holding company, subsidiaries (including AG Advanced Tech Sdn. Bhd) and any associated company, are committed to ensuring that your personal data is protected. We respect your privacy and we assure you that your personal data will be kept securely according to the Personal Data Protection Act 2010.

As our valued customer/supplier/stakeholder, we would like to continue sending you information from time to time by telephone, call, fax, post and e-mail regarding our latest promotions, events and happenings.

In order to do so, New Hoong Fatt Group processes your personal information, such as your contact details, background information, personal/financial information such as EA forms, religion, date of birth, age, bank account details and other information relevant to your account with us, which you have previously provided through contact with us. If you are a corporate entity, this information will include those personal information of your directors, shareholders and/or company secretary. New Hoong Fatt Group may also have obtained your personal information from third parties such as your employers, guarantors, industry related associations, credit bureaus or credit reference agencies, retailers, social networks or other organisations.

Please be informed that your personal information is being processed by New Hoong Fatt Group for the following purposes (“Purpose”):

- providing you with our products and services which you have subscribed for and notifying you about important changes or developments to the features;
- disclosure of your information to service providers, agents and/or contractors from time to time to help us to provide and market our products and services to you and for research and analysis purposes;
- prevention, detection or prosecution of crime, and complying with legal and regulatory obligations; cross selling, marketing and promotions including administering offers and competitions;
- communications and ensuring customer satisfaction, which may include conducting surveys to improve the quality of our products and services, responding to inquiries and complaints and to generally resolve disputes;
- credit assessments and other background checks as we may deem necessary; collection of outstanding payments or debts, if any;
- our internal record keeping;
- protecting New Hoong Fatt Group’s interests and other ancillary or related purposes.

Your personal information may be disclosed to other companies within New Hoong Fatt Group, service providers, strategic partners, vendors including professional advisers, debt collection agencies, industry related associations, credit bureaus or credit reference agencies, governmental agencies, whether located within or outside Malaysia for the Purpose. Please note that it is necessary for New Hoong Fatt Group to process your personal information for the Purpose, without which New Hoong Fatt Group will not be able to provide our product and services that you have requested from us.

You may request for access to, correction, or deletion of your personal information or limit the processing thereof at any time hereafter. Any inquiries or complaints with respect to your personal information may be submitted **in writing** to the following address:

**New Hoong Fatt Holdings Berhad**

Lot 5043, Jalan Teratai, Meru

41050 Klang, Selangor

Telephone number: +603-3392 6818

Facsimile number: +603-3392 6808

Email: [enquiries@newhoongfatt.com.my](mailto:enquiries@newhoongfatt.com.my)

New Hoong Fatt Group may modify or update this privacy notice at any time. In any case, an updated version of this notice is available on [www.newhoongfatt.com.my](http://www.newhoongfatt.com.my) and you may periodically review this website to obtain the latest information on New Hoong Fatt Group’s privacy practices.

We trust that you consent and agree to the terms above with respect our processing of your personal information. If you do not consent, kindly contact us at the abovementioned contact details. We thank you for your continued support.

Yours faithfully,

New Hoong Fatt Holdings Berhad

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